

Record #: \_\_\_\_\_

Dear Customer:

***Thank you for choosing WDT Digital. Please sign this contract as per your agreement during the registration and return it in the enclosed stamped envelope. Your WDT Digital service activation will be completed upon receipt of your SIGNED and DATED agreement.***

**WDT DIGITAL CUSTOMER AGREEMENT TO TERMS OF SERVICE**

- You wish to order bundled DSL and VoIP service from WDT.
- The cost of the bundled service is \$45.99 or \$39.99 per month depending on the offer you selected and the term is 1 year.
- The Equipment purchase is additional; shipping, handling, fees and applicable taxes are additional.
- You authorize WDT to bill your credit card monthly in advance for service.
- If your voice usage exceeds \$50 during the month, you authorize WDT to bill your credit card for voice overages during the billing cycle.
- Installation of your DSL requires that you be home to receive an authorized technician from us to install your DSL loop and to connect your DSL loop to your home. These installations will be on separate days and you agree to be present during the installations. **There is a \$50 missed appointment fee.**
- The quality of the circuit must be confirmed upon full installation of the service in order for the installation to be considered complete and the service fully functional.
- There is a cancellation fee of \$250 if you cancel service before the end of the one-year term.

**Emergency Calling – 911 Dialing**

WDT partners with one of the nation’s leading enhanced 911 underlying service providers in order to assist You in case of an emergency. In the event that you have a true emergency and dial 911, emergency service personnel will be dispatched to your home. E911 service requires you to register your home address upon signup. You are responsible to keep your address information updated and current. Most of WDT’s Service areas support E911 emergency calls. You must be prepared to give the basic 911 emergency operator your location information. Until you do so, the basic 911 emergency operator may not be able to call you back or dispatch assistance if the call is disconnected or if you are unable to verbally communicate that information. You understand and acknowledge that WDT’s E911 emergency Service has certain limitations and works differently when compared to traditional 911 emergency service. The difference between E911 and 911 services is described in the full terms of service. WDT assumes no liability for the failure of e911 to perform and assumes no liability if you do not keep your e911 address information current.

**By signing below you confirm that you agree to the above terms of service and to the full terms of service available at <http://www.wdtdigital.com/terms.php>**

Date: \_\_\_\_\_

First and Last Name: \_\_\_\_\_

Signature: \_\_\_\_\_